

CHUCK e. FOCUS

Week 50 – December 21, 2018

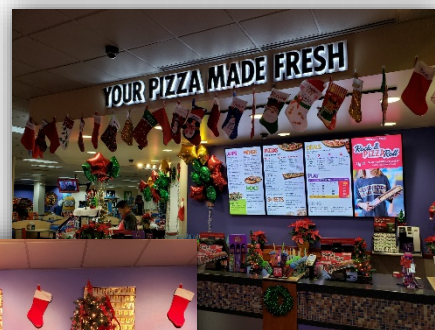
CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2017	2018	YOY
1.	Houston 1960, TX #032	\$19,403	\$38,039	96.0%
2.	Doylestown, PA #762	\$9,796	\$17,089	74.4%
3.	King of Prussia, PA #543	\$15,837	\$25,868	63.3%
4.	Niles, OH #745	\$8,618	\$13,900	61.3%
5.	Novi, MI #331	\$18,158	\$27,898	53.6%
6.	Concord, CA #379	\$22,410	\$34,341	53.2%
7.	Greece, NY #839	\$14,681	\$22,138	50.8%
8.	Ann Arbor, MI #334	\$10,122	\$15,259	50.7%
9.	Norman, OK #893	\$18,851	\$27,829	47.6%
10.	Placentia, CA #442	\$16,749	\$24,564	46.7%



HAPPY HOLIDAYS!



Team Jersey City #484



Team Katy #598



Team Seminary #952

The Support Center will be closed for the holidays from
Monday, December 24th – Tuesday, December 25th. We will re-open for normal
business hours on Wednesday, December 26th.

We would like to wish everyone a happy and save holiday season!

a&b moments...

I wanted to comment on one of your employees that was working at this location tonight. I didn't catch his name, but he was behind the register. I wanted to let you know what an outstanding job he did to provide for my family. My son has a disability and he went **above & beyond** to make sure his experience was a great one, just truly an amazing job. Very happy with the experience with this employee, definitely will come back again soon. Thank you!

Western Region
Des Moines, IA #958
RVP Jim Brawley
DM Denny Lynch
GM Sergio Pons

anniversaries

10 YEARS

Erica Fulton ~ 552
Shevel Gibbs ~ 602
Adriana Fiecko ~ 678

5 YEARS

Brittany Burack ~ 080
Franklin Thornton ~ 117
Nohemy Vaquera ~ 118
Enrique Herrera ~ 377
Joel Ford ~ 652
Gabrielle Moran ~ 745
Bianca Zelaya ~ 937

I took my son to this location for his birthday. Susan, the woman stamping hands and greeting guests was **so kind** to my son. She went above & beyond to make our experience special, and she did so without prompting! I would love for the company to recognize her kindness. I know this is a **family oriented company** and I am certain you care about your employees just as much as you care about your guests.

Northeast Region
Chicago Riverpoint, IL #687
RVP Chris Kelly
AD Troy Watring
GM Victoria Aversano
Cast Member Susan

I had my son's 6th birthday party yesterday at the Chuck E. Cheese in Knoxville, TN. This was our first party we didn't have at home and it **was so easy and fun!** I filled out the feedback form that was emailed to me but I thought it would be longer so I didn't think to include all of this in the first box. But I wanted to share what a great time we had. The table looked great and the party host, Addessa, was great! She really handled everything, answered all our questions and **we didn't have to do much of anything.** The kids had a blast. I love all the extra effort from everyone to make my little guy's day so special. He loved the birthday hype/singing and the ticket blaster, he had been talking about that for ages and he had so much fun. **The food was delicious** and Addessa really helped with making sure the kids and adults were happy. She was super with the kids and very energetic. My 3 year old already says she wants her party at Chuck E. Cheese in February!

Southeast Region
Knoxville, TN #055
RVP Bill Eich
AD Jim Hamblen
GM Stephen Riggs
Cast Member Addessa

PIN RUBY earners

The A&B Party Server Program is getting so much traction, we need a full page dedicated to these awesome Party Servers to celebrate their accomplishments!



Congratulations once again to Jim Hamblen and Team Clarksville #368 on being able to recognize their next Ruby Pin Earnings, Lindsey Chester! Lindsey joined the Chuck E. family a little more than a year ago, and she has been soaring to great heights since then. Lindsey has the southern charm going on, where she is always smiling, respectful to the party parents, and always makes everyone feel right at home. One of her top priorities is always making sure everyone is having the time of their life. Thank you Lindsey, for all you do. Your Ruby pin is very much deserved!

~ Lindsey was a wonderful host, the kids had a blast and it was easy for me, so I could actually enjoy the experience with my daughter. ~

~ Lindsey was perfect, and the pricing was very reasonable. ~

Congratulations to Team Selma #583 on being able to recognize yet another Ruby Pin Earnings, Stephen White! Sense Stephen has been part of the Chuck E. family, he has felt right at home. He loves being a Party Server and interacting with all the kids. The kids tend to gravitate towards Stephen and his playful personality as he is a "big kid" and is so attentive to the parties he hosts. Thank you Stephen, for all you do. Your Ruby Pin is very much deserved!

~ Our host was Stephen and he was great. He was very attentive to our needs, very friendly and outgoing. He made our Make A Wish child feel special. ~

~ Stephen was amazing and made my sons 4th birthday special. All my family members complimented him on his great service, we will definitely be back again! ~



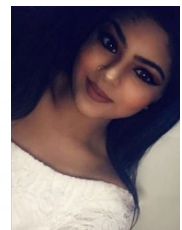
Once again, Rick Balboni's district is celebrating with Team Springfield #476, as they congratulate their next Ruby Pin Earnings, Delyann Moulter! Delyann joined the Chuck E. family 1 ½ years ago and has soared right to the top! She is constantly putting forth 110% effort in everything she does, making sure she provides exceptional hospitality in all the parties that she hosts. Moms greatly appreciate Delyann's efforts, as they feel stress free with not having to lift a finger during their child's party. Thank you Delyann for all you do, your Ruby Pin is very much deserved!

~ Dely was amazing! My daughter and her friends had a great time thanks to everyone. ~

~ Delyann was very attentive and sweet. Made my daughter feel special and she had an amazing 4th birthday. This is the second year I do her birthday at Chuck E. Cheese and Dely made it happen. Thank you! ~

Congratulations to Frank Cassar and Team N. Edmonton #835 on being able to recognize their first Ruby Pin Earnings, Kareema Azam! Kareema has been with the Chuck E. family for 4 years now, and what an impact she has made! She loves what she does, and it shows in how she does it; with a smile! She Kareema likes to make sure that party parents feel at ease knowing that everything is taken care of. When she's not playing games with the kids or serving them, Kareema is checking in to see what else she can do for her guests. Thank you Kareema, for all you do. Your Ruby Pin is very much deserved.

~ Kareema was the best she helped us with a big smile. Everything was perfect and my son said it was the best birthday ever! ~



In October, Max rose to the occasion, earning his Ruby Pin. Earning his Ruby pin certainly lit a fire inside because now, we are excited to say Max Nase is now earning his Sapphire Pin! Team Corpus Christi and Bill Pressel could not be more proud of all the accomplishments Max has made these past 2 months, and the birthday parties he hosts are always amazing and top notch. Thank you Max, for all you do. Your Sapphire Pin is very much deserved!

SAPPHIRE PIN earner

sales contest

**A few days remain in the Gift Card Sales Contest ends on
December 24th –
who will end up #1?**

LEADERS OF THE PACK

Individual **Restaurant**

Julie Schreiner	#960	New Hartford, NY	#646
Javonda Sparks	#359	Mansfield, OH	#746
Joshua Delao	#748	Johnstown, PA	#534
Alyssa Ballard	#622	Scranton, PA	#541
Teondra Mayo	#496	Vestal, NY	#521
Cali Bender	#960	Altoona, PA	#449
Jeff Sneyd	#505	Hamburg, NY	#516
Tina Gonzales	#541	Erie, PA	#536
Allyson Jones	#329	Muncie, IN	#941
Carrie Antesberger	#534	Niles, OH	#745





Chuck E. Cheese

Grand Re-Openings



Fort Smith, AR #301



Fayetteville, GA #312



RISK
MANAGEMENT

RISK management

Tip of the Week:

Control access to the building. No vendor or service company employee should be allowed to roam the restaurant unattended or monitored.



FACILITIES

FINGER GUARDS

Need to order new Finger Guards for your bathroom doors?

Call Universal Manufacturing at 1-800-821-1414

You should receive a 3 piece set to cover one bathroom door.

1. MKIA 80-inch grey flat piece
2. MKIA (push side) 80-inch grey finger guard
3. MKIB (pull side) 80-inch grey finger guard

SUPPORT CENTER UGLY SWEATER CONTEST



Congratulations to the following winners of the Ugly Sweater Contest!

- 1st Place: Celeste Stevenson
2nd Place: Retha Barrientos
3rd Place: Sondra Fincher



PUSH SIDE

PULL SIDE

CHUCK E. CHEESE'S HOT JOBS



General Manager

330 ~ Birmingham, AL
785 ~ Orange, CA
612 ~ Athens, GA
869 ~ Columbus, GA
678 ~ Joliet, IL
687 ~ Riverpoint, IL
346 ~ Indianapolis, IN

568 ~ Lincoln, NE
647 ~ Queens, NY
074 ~ Antioch, TN
090 ~ White Settlement, TX
933 ~ Lubbock, TX
343 ~ Spokane North, WA

District Tech Manager

District Tech Manager
District Tech Manager
District Tech Manager

Melrose, IL #054
Alexandria, LA #048
Winchester, VA #119

Tech Manager

108 ~ Redwood City, CA
373 ~ Gilroy, CA
422 ~ Garden Grove, CA
441 ~ San Diego, CA
784 ~ Vista, CA
788 ~ Escondido, CA
463 ~ Waterbury, CT
066 ~ Jax/Orange Park, FL

600 ~ Alpharetta, GA
961 ~ Topeka, KS
963 ~ Lexington, KY
774 ~ Takoma Park, MD
334 ~ Ann Arbor, MI
713 ~ Southgate, MI
520 ~ Albany, NY

561 ~ Colerain, OH
891 ~ Tulsa, OK
529 ~ Springfield, PA
860 ~ Sioux Falls, SD
930 ~ Beaumont, TX
056 ~ Richmond, VA
084 ~ Fairfax, VA
319 ~ Greenbay, WI

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions